



ASUG and SAP Solution Manager Summit

October 23–25, 2018

Newtown Square, PA

Confidence *from* **Community**

Agenda: ASUG and SAP Solution Manager Summit

Tuesday, October 23, 2018

8:00–8:55 a.m.	Check-In, Breakfast and Networking		8:15 a.m. Telepresence Expert Talk*: Business Process Change Analyzer
9:00–10:30 a.m.	Welcome and Opening Keynote		
10:30–10:55 a.m.	Coffee Break and Networking		Telepresence Expert Talk*: ITSM
11:00–11:30 a.m.	SAP Solution Manager Cloud Strategy		
11:30 a.m. –12:15 p.m.	How SAP Solution Manager Supports Development Operations (DevOps)	What's New in Application Operations and Business Process Operations	What's New in SAP Solution Manager 7.2 SP7: Integration Process Flow and Demo
12:15–1:40 p.m.	Lunch and Networking		
1:45–2:15 p.m.	Monocle Presentation		
2:15–2:45 p.m.	Intelligence Presentation		
2:45–3:30 p.m.	How SAP Solution Manager 7.2 Supports SAP Leonardo	Bring Efficient Monitoring and Exception Management to Hybrid Landscapes	What's New in Change Request Management SP7

*Telepresence Expert Talk sessions: Maximum capacity 10 attendees.

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3:30–3:55 p.m.	Coffee Break and Networking		
4:00–4:45 p.m.	Scaled Agile Framework (SAFe®) with SAP Solution Manager	Systematize Your Business Processes While Transitioning to SAP S/4HANA	Change Request Management for Cloud/Hybrid
4:45–5:30 p.m.	Expert Talk: Scaled Agile Framework (SAFe®) Approach with Focused Build for SAP Solution Manager	Expert Talk: Exchange on Monitoring Hybrid Scenarios	Expert Talk: Influencing Cloud Strategy

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Wednesday, October 24, 2018

8:00–8:55 a.m.	Breakfast and Networking		8:15 a.m. Telepresence Expert Talk*: Process Management & Solution Documentation for Agile Projects
9:00–9:45 a.m.	Overview Build Market in SAP Solution Manager		Telepresence Expert Talk*: Data Volume Management
9:45–10:15 a.m.	Worksoft Presentation		Telepresence Expert Talk*: Project Management
10:15–10:40 a.m.	Coffee Break and Networking		
10:45–11 a.m.	SAP Solution Manager Usage Rights		
11:00 a.m. –12 p.m.	Implementation Portal for SAP S/4HANA Cloud		Telepresence Expert Talk*: SAP Support Backbone Update
12:00–12:45 p.m.	What's New in Process Management SP7	Leverage SAP HANA as Value Driver for SAP Solution Manager	Focused Build for SAP Solution Manager for Innovation Projects
12:45–2:10 p.m.	Lunch and Networking		

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2:15–2:45 p.m.	Concorn Presentation		
2:45–3:30 p.m.	Business Process Modeling Notation (BPMN) Conventions for Model Companies: Build and Implementation	Connect Customers with Development for SAP Solution Manager	Project Management in Focused Build for SAP Solution Manager
3:30–3:55 p.m.	Coffee Break and Networking		
4:00–4:45 p.m.	Project Management with SAP Solution Manager 7.2	What's New in Custom Code Lifecycle Management	What's New in Focused Build for SAP Solution Manager
5:00–7:00 p.m.	ASUG and SAP Evening Event		

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Thursday, October 25, 2018

8:00–8:55 a.m.	Breakfast and Networking		8:15 a.m. Telepresence Expert Talk*: Change Request Management: Cutover Strategies
9:00–10:00 a.m.	Overview of Run Market in SAP Solution Manager		Telepresence Expert Talk*: Custom Code Management
10:00–10:25 a.m.	Coffee Break and Networking		10–11 a.m. Telepresence Expert Talk*: EarlyWatch Alert Viewer
10:30–11:30 a.m.	Upgrade to SAP Solution Manager 7.2 Including Content Activation		
11:30 a.m.–12:15 p.m.	Focused Run for SAP Solution Manager: Overview and Roadmap	What's New in Test Suite SP7	Next Generation and Simple Support
12:15–1:10 p.m.	Lunch and Networking		
1:15–2:00 p.m.	Focused Run for SAP Solution Manager: Advanced Root Cause Analysis	Business Process Change Analyzer for Updates for SAP S/4HANA	Business Process Improvement to Prepare for the Transition to SAP S/4HANA
2:00–2:45 p.m.	Focused Run for SAP Solution Manager: Advanced Integration Monitoring and Advanced User Monitoring	Use SAP Solution Manager Without Studying its Documentation	Optimize with Artificial Intelligence and SAP EarlyWatch Alert Service
2:45–3:30 p.m.	Wrap-up, Summary, Panel Discussion, Closing Remarks		

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11:30 a.m.– 12:15 p.m.	How SAP Solution Manager Supports Development Operations What's New in Application Operations and Business Process Operations What's New in SAP Solution Manager 7.2 SP7: Integration Process Flow and Demo	Realize unprecedented transparency into the readiness of your solutions. Use the integrated, tool-supported methodology of SAP Solution Manager to handle requirements, software development, and deployment of large, agile projects that include SAP S/4HANA and SAP Leonardo. Obtain information regarding the newest functionality for hybrid support that is provided by application operations with SAP Solution Manager 7.2. In this session, we will address the hybrid support challenges and show the latest feature coverage for SAP applications in a public cloud. Overview and demo on improvements coming with Solution Manager 7.2 SP7 with focus on the new integration flow between Project Management, Process Management, Change Request Management, and Test Suite.
2:45–3:30 p.m.	How SAP Solution Manager 7.2 Supports SAP Leonardo Bring Efficient Monitoring and Exception Management to Hybrid Landscapes What's New in Change Request Management SP7	Plan and control the development and operations of your digital business. Understand the importance of SAP Solution Manager in a hybrid landscape running cloud and on-premise solutions. Learn how SAP Solution Manager is used when building, testing, and deploying intelligent business processes with SAP Leonardo. Explore the benefits of the latest operational capabilities enabled by cloud solutions and cloud services from SAP. See how you can set up efficient monitoring and exception handling for your hybrid solution landscape with SAP Solution Manager 7.2. In this session, you'll learn how to use the new "change request management standard change" function to speed up your continuous delivery. Learn about current and planned features for change request and release management in SAP Solution Manager 7.2 SP7.

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4:00–4:45 p.m.	Scaled Agile Framework (SAFe®) with SAP Solution Manager	The transformation to Industry 4.0 leads to an integration of proven and innovative solutions, tools and implementation concepts. After a brief introduction to Scaled Agile Framework© (SAFe), we will share the roadmap of how Solution Manager can support SAFe.
	Systematize Your Business Processes While Transitioning to SAP S/4HANA	Enable cost savings in business process operations and identify digital transformation opportunities. Use preconfigured tools, performance indicators, and methodologies to improve business processes and fully exploit you transition to SAP S/4HANA.
	Change Request Management for Cloud/Hybrid	In today's distributed hybrid landscapes, both Change Request Management and Quality Gate Management play a crucial role for business success. In this session, we will outline what's new in Change Control Management.
4:45–5:30 p.m.	Expert Talk: Scaled Agile Framework (SAFe®) Approach with Focused Build for SAP Solution Manager	Scaled Agile SAFe® is a comprehensive concept to scale agile collaboration up through different enterprise levels. In this session, we will discuss if this SAFe® approach is reflecting the trends of our customers, which role DevOps plays in the area of ALM, and how the current SSM covers the frameworks of SAFe and DevOps.
	Expert Talk: Exchange on Monitoring Hybrid Scenarios	Explore the benefits of the latest operational capabilities enabled by cloud solutions and cloud services from SAP.
	Expert Talk: Influencing Cloud Strategy	Looking for efficient ways to implement your SAP Cloud Solutions? Meet with SAP experts to directly influence SAP's Cloud implementation strategy and exchange ideas with other customers.

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12:00–12:45 p.m.	What's New in Process Management SP7	Discuss the latest capabilities for Process Management delivered with SAP Solution Manager 7.2 SP7, such as managing your business processes in a holistic way.
	Leverage SAP HANA as Value Driver for SAP Solution Manager	Are you curious about SAP Solution Manager 7.2 on SAP HANA? In this session, gain expert and detailed insight about the additional value you can expect when you run SAP Solution Manager on and for SAP HANA, and how choosing SAP HANA can simplify your system landscape such as eliminating the need to install TREX. Learn about the benefits and best practices for installing your SAP Solution Manager 7.2 on SAP HANA or migrating its database to SAP HANA to ensure a successful transition.
	Focused Build for SAP Solution Manager for Innovation Projects	Learn how Focused Build for SAP Solution Manager 7.2 as tool, together with SAP Activate as methodology, can perfectly support your business in innovation projects such as SAP S/4HANA implementations. As an add-on solution for SAP Solution Manager 7.2, Focused Build contains preconfigurations for agile project usage and enables you to jump-start with an implementation tool for your innovation project.
2:45–3:30 p.m.	Business Process Modeling Notation (BPMN) Conventions for Model Companies	Understand how Business Process Modelling Notation (BPMN) conventions in Process Management are used to build Model Companies by SAP. Furthermore, understand how to adopt them and use them during Model Company implementation projects.
	Connect Customers with Development for SAP Solution Manager	Learn how SAP engages with customers to improve SAP Solution Manager, how to influence SAP Solution Manager development by participating in customer connection, how to participate in testing new developments during development, and how to test drive innovation before it is released on your own system by leveraging SAP's guided beta program.
	Project Management in Focused Build for SAP Solution Manager	Get an overview on how Project Management can be used in the context of Focused Build - Requirements-to-Deploy. Update on improved usability to setup and maintain Focused Build Projects as well as the new Risk Matrix which is part of the Solution Readiness Dashboard.

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4:00–4:45 p.m.

Project Management
with SAP Solution
Manager 7.2

Get an overview on Project Management in SAP Solution Manager with updates on the new project header based integration to Process Management, Test Suite and Change Request Management vs. existing task based integration.

What's New in Custom
Code Lifecycle
Management

Get an overview on Custom Code Management in SAP Solution Manager 7.2. The Custom Code Lifecycle Management offers transparency of your custom code to improve quality of your custom code and retire unused custom code. Visualize, monitor and consolidate custom code information, ATC and usage results of your custom code in one single place: CCLM in SAP Solution Manager 7.2. Additional integration of the new blacklist monitor and results from an ATC-Hub within CCLM can help to get transparency and prepare your SAP S/4HANA conversion.

What's New in Focused
Build for SAP Solution
Manager

Get an overview on what is new in Focused Build for SAP Solution Manager SP02, and how it's out of its fledgling stage and used in several projects.

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11:30 a.m. –12:15 p.m.

Focused Run for SAP Solution Manager: Overview and Roadmap

Focused Run for SAP Solution Manager is designed specifically for businesses that need high-volume system and application monitoring, alerting, and analytics. It's a powerful solution for service providers and customers with advanced expectations, and this session gives an introduction regarding currently developed features and an outlook regarding future directions for the product.

What's New in Test Suite SP7

Find out the new features provided by Focused Build for SAP Solution Manager SP2 for the Test Suite, such as improved test steps design and execution or the enhancements of the traceability matrix.

Next Generation and Simple Support

Understand how SAP is re-imagining support to be suited for the digital enterprise. See SAP's real time support channels Expert Chat and schedule an Expert in action for fast SAP Solution Manager incident resolution and prevention. Learn about self-service support options and how the support know-how is structured. See how Guided Answers helps you find solutions step by step. Get all the information you need to access the SAP's comprehensive knowledge base on common issues - including SAP Knowledge based articles (KBAs) also through Google search, SAP Community and social media.

1:15–2:00 p.m.

Focused Run for SAP Solution Manager: Advanced Root Cause Analysis

Learn how Focused Run for SAP Solution Manager supports the effective and efficient analysis of upcoming problems. In addition to permanently running system and application monitoring, Focused Run for SAP Solution Manager helps you to dig deeply in particular problem resolution scenarios.

Business Process Change Analyzer for Updates for SAP S/4HANA

Get an overview of how a change impact analysis for SAP S/4HANA systems can help you to identify business processes impacted by SAP S/4HANA upgrades. You will learn what Simplification items are good for and how to define a specific test scope for SAP S/4HANA upgrades.

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1:15–2:00 p.m.	Business Process Improvement to prepare for the Transition to SAP S/4HANA	Learn how to identify the amount of old and open business documents that cannot be technically archived yet, and, as a result, will lead to unnecessary memory costs if not resolved. See how to identify potential opportunities to reduce process complexity, such as unused or low-used document types and master data. Learn how to use the tools, out-of-the-box KPI content, and methodology of business process improvement to fully exploit SAP S/4HANA.
2:00–2:45 p.m.	Focused Run for SAP Solution Manager: Advanced Integration Monitoring and Advanced User Monitoring	Integration & Cloud Monitoring covers all aspects to monitor Cloud to Cloud, On-Premise to On-Premise and Cloud to On-Premise integration scenarios. Here we show you how Focused Run for SAP Solution Manager can be used to monitor high volumes of single interface calls (peer-to-peer integration) or simple message flows (orchestrated integration).
	Use SAP Solution Manager Without Studying its Documentation	Are you overwhelmed reading SAP Solution Manager documentation and never finding the answers to your questions? We've got your answer: Find out how to best leverage videos, Bots, Co-pilot and in app help to get answers when you need them where you need them. Enrich SAP delivered content with own best practices and customer specific information to drive user satisfaction and productivity.
	Optimize with Artificial Intelligence and SAP EarlyWatch Alert Service	Hear the latest information about how SAP EarlyWatch Alert is most effective when activated for all SAP components in your solution.

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